Illustrating agility in the digital age

When 200 experts in enterprise transformation met at The Hackett Group’s Best Practices Conference in Chicago to share their challenges and lessons learned, Genpact captured the key elements in one illustration. From culture, talent and collaboration to big data, robotic automation and design thinking, this graphic gives an invaluable snapshot of the two days. If you attended, we hope it offers a useful reminder to share with colleagues; if you didn't, we hope it triggers ideas for your transformation initiatives.
About Genpact

Genpact Genpact (NYSE: G) stands for “generating business impact.” We are a global leader in digitally-powered business process management and services. Our Lean DigitalSM approach and patented Smart Enterprise ProcessesSM framework reimagine our clients’ operating models end-to-end, including the middle and back offices – to deliver growth, efficiency, and business agility. First as a part of GE and later as an independent company, we have been passionately serving strategic client relationships including approximately one-fifth of the Fortune Global 500, and have grown to over 70,000 people. The resulting domain expertise and experience running complex operations are unique and help us drive choices across technology, analytics, and organizational design.

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