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TOP 10

Finance and Accounting Outsourcing (FAO) Service Providers

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Catering to critical CFO imperatives through a combination of process expertise, partnerships, and digital IP



INNOVATION CAPABILITY

- #2 – Strategy and vision
- #2 – Non-linear growth
- #3 – Leveraging emerging technologies
- #3 - Investments and ecosystem
- #3 - Commercial flexibility and collaboration



ABILITY TO EXECUTE

- #2 – Size, scale, and growth
- #2 – Industry expertise
- #4 – Geography expertise
- #2 – Scope of services
- #4 - Delivery capabilities
- #1 - Account and talent management

Practical IP helps people deal with today's survival: Genpact has developed a COVID process playbook and vertical-focused IP to help clients envision navigating through challenging times, practically advising clients on how their industry can adapt the finance value chain to come out ahead.

Great 2019 including diversification of the portfolio: Genpact not only won more clients relative to the market, but it also diversified its range of services for finance clients, including a US-headquartered global leader in retail and wholesale pharmacy and a leading US multinational healthcare services provider.

Transformation services picking up steam: Genpact's go-to-market is changing, driving transformation services as a standalone business. This is further bolstered by its partnership with Deloitte, helping it find multiple ways to bridge the gap between consult and operate services for F&A clients.

Multiple approaches to evolving F&A services delivery: Investments across process (where Genpact has secured a patent for "ProIndex" and has other IP such as M-find, UxNxt, QoR), talent upskilling (with its Genome program), digital, data, and client management.

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VOICE OF THE CUSTOMER

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