

## **Genpact Statement on Inadvertent Data Disclosure Risk**

**APRIL 5, 2017** – On April 2, Genpact was alerted that a data file containing a client’s business account related information was insufficiently secured and thus accessible from one of its cloud servers. The file contained commercial loan application information of a small B2B unit within Scottrade Bank, including non-public information of as many as 20,000 individuals and businesses. Genpact immediately secured that information, and traced the issue to a configuration error while uploading the file.

Genpact takes data protection very seriously and is undertaking an extensive analysis of the log files and the environment to determine to what extent the data may have been accessed. It has engaged a leading forensics firm to assist in the analysis. Genpact believes this to be an isolated incident that is unrelated to its broader operations and there are no indicators of any compromise of Genpact’s systems, network, or work for any other clients. Furthermore, this is a discrete issue with no link to any other aspect of Scottrade’s business, since their own systems remain secure and were not involved in this matter.

Genpact and Scottrade are working closely together to complete the review and ensure that any risks to applicants or customers are duly addressed.

For any further questions or information, please contact Genpact Media Relations:

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