

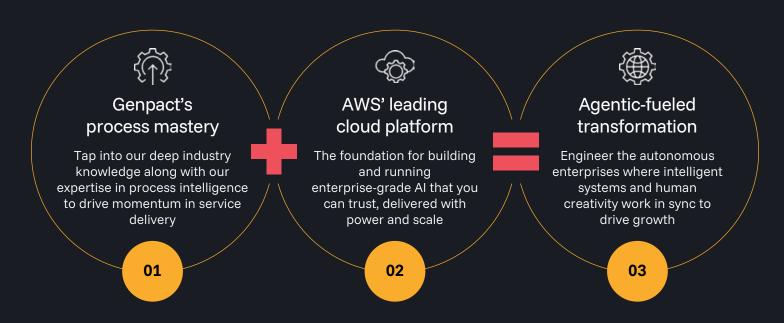
# Building the autonomous enterprise:





#### Operate. Scale. Serve.

A bold step toward the autonomous enterprise



#### **Genpact: A Premier Tier AWS** Global System Integrator

Genpact's AWS Showcase



#### Service Delivery **Program**

- Amazon OpenSearch Delivery
- Amazon Connect Delivery
- Managed Service Provider





#### Use Case (Technical) Competency

 DevOps Services Competency

aws

- Migration and Modernization AWS Glue Delivery Service Competency
- ML Service Competency
- Data & Analytics Services Competency
- · Generative Al competency
- · AWS Lamda Delivery





#### Industry Competency

- · Supply Chain Competency
- Financial Services Competency
- Consumer Goods Competency







#### Our AWS solutions and services are tailormade to drive transformation across industries and functions

#### **≻ Industry**

#### Banking and capital markets

- riskCanvas
- Collections-as-a-Service
- Lease Dimensions
- GRADE (Genpact Risk Assessment **Delivery Environment)**

#### Insurance

- Underwriting Manager
- Claims Manager & Adjudication
- Distribution Partner Onboarding
- Exposure Management

#### Healthcare and life sciences

- RegIntel
- Policy Generation
- Reg Affair (MAST) Marketing **Authorization Supply Transfer**

#### Manufacturing and high tech

- Procurement-as-a-Service
- Returns Management and Device Repair













#### Finance and accounting

- Genpact AP Suite
- Genpact Record-to-Report Suite
- ARFlow



#### Supply chain

- Supply Connect
- Forecasting CoE
- Agentic Supply chain



#### Sales and commercial

- OrderAssist
- ContractAssist
- SalesAssist
- Agentic CX



## Unleash seamless efficiency with a cutting-edge digital

#### 

#### Reimagine customer contact experiences end-to-end with Al

Deliver seamless customer experiences by uniting processes, people, and products.

- Boost net promoter scores (NPSs) by up to 15%
- Improve upselling and cross-selling to boost revenues by up to 25%
- Achieve 25% increase in first call
- resolution rates
- Reduce costs by up to 50%

## Agentic SupplyChain planning

#### Turn your supply chain into a strategic advantage

Transforms your inventory management from reactive to proactive and turn complex challenges into clear actions

- Reduce working capital by up to 20% by eliminating excess inventory
- Improve forecast accuracy by up to 15% with predictive insights
- Enhance resilience by proactively identifying and mitigating stockout risks
- Increase agility by making faster, data-driven decisions

#### 

#### Orchestrating the future of enterprise AI

Al Maestro acts as the "conductor" in a symphony of Al agents and enables seamless selection, development, training, and deployment of Al across complex enterprise environments.

- Reduce design and deployment timelines significantly
- Powering 90+ clients and 6,500+ Al builders across industries
- Built to evolve with emerging technologies and enterprise needs
- Embeds ethical Al principles, governance, and human-in-the-loop oversight

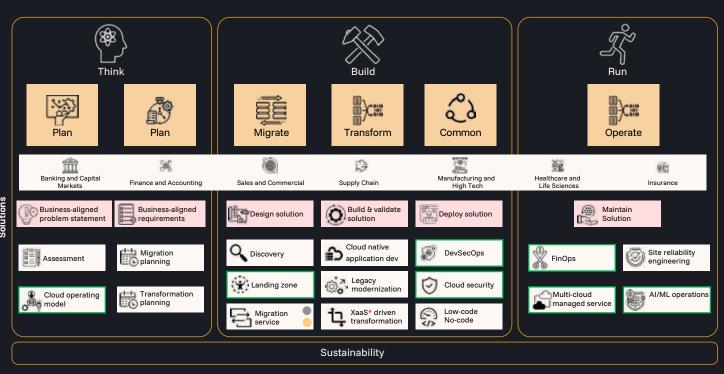
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#### Built for Intelligence. Designed to Evolve.

A data-first, gen Al-enabled financial crime platform that unifies monitoring, screening, risk scoring, and case management.

- 90% alert reduction through risk-based screening model design
- 50% false positive reduction with models built in hours
- ~40% efficiency gains from automated data centralization
- ~70% total cost of ownership reduction

## Our foundational capabilities help you create a roadmap for your cloud journey



Business Applications

Domain

Enterprise Applications (SAP)

\*SaaS / BPaaS

#### **Think**

We combine our deep industry expertise with data-driven insights to create a tailored cloud roadmap, ensuring a strategy that aligns precisely with each client's business objectives and accelerates value realization.

#### Build

Using our agile, automation-led approach, we design and deploy resilient, scalable cloud architectures, seamlessly integrating legacy systems to minimize disruption and maximize operational efficiency.

#### Run

With robust governance and proactive monitoring, we deliver continuous optimization and performance management, empowering clients to drive sustained growth, reduce costs, and stay ahead in a rapidly evolving digital landscape.

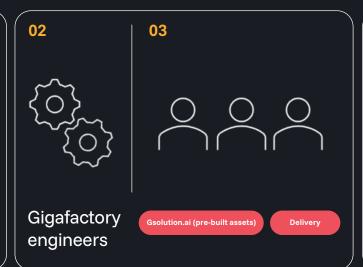
## Genpact's Al Gigafactory: Your ambition, accelerated

A new delivery model built to fast-track AI deployment and deliver business outcomes at scale

Business cases & processes



01



- ≻ Value
- Speed
- Quality
- > Scale
- ├ Cost

#### Game changing modules

- ├ Al Value Studio: where we craft high-impact solutions
- ≻ **GSolution.ai**: an advanced AI platform, making data actionable
- Pod delivery teams: that blend industry, business, and tech expertise for end-to-end execution

#### **Key Impacts**

Up to

40% FASTER

implementation time

Up to

30%

throughput

Up to

50%

**REDUCTION** 

in the typical total cost of ownership

## Genpact and AWS in action

#### Visit for further information

Genpact and AWS partner page
AWS Partner page - Genpact

### **Apex Fintech Solutions**

Apex Fintech Solutions reduced false positives by 45% and resolved investigations 60% faster with riskCanvas, Genpact's cloud-based financial crime software suite.

Learn more

#### **AMP**

AMP partners with Genpact to revolutionize financial crime risk management using Al-powered riskCanvas®, achieving 40% compliance cost efficiency.

Learn more

#### **Revol One**

Revol One Financial, powered by Genpact and AWS, uses Amazon Connect to deliver seamless, Al-driven customer experiences in the insurance

Learn more

#### GG

The ability to automatically generate case summaries allows our analysts to focus more on investigations, significantly improving our efficiency. With the integration of LLMs, riskCanvas has not only accelerated our detection and prevention processes but also enhanced the accuracy and value we deliver across our financial crime operations."

Justin Morgan, Head of Financial Crimes Compliance, Apex Fintech Solutions



Genpact's industry expertise and advanced technology capabilities make them a valuable partner in helping organizations harness AI effectively, empowering business leaders to leverage data-driven insights and achieve their strategic objectives."

Rima Olinger Managing Director, North America Partners, AWS

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#### **About Genpact:**

Genpact (NYSE: G) is an agentic and advanced technology solutions company. We leverage process intelligence and artificial intelligence to deliver measurable outcomes. With a strong partner ecosystem and decades of client trust, we provide innovative solutions that transform how businesses run. Powered by a team with an active learning mindset and client centricity at its core, we deliver lasting value for the world's leading enterprises.