



# Genpact to Provide Business Process & IT Services Support for Hercules Incorporated

New York (December 19, 2007) – Genpact (NYSE: G), which manages business processes for companies around the world, announced it has been selected by specialty-chemicals manufacturer Hercules Incorporated to provide business process and IT services support as part of a multi-year, multi-country contract. Terms were not disclosed.

Genpact will provide services for order-to-cash (accounts receivable and some areas of customer service); procure-to-pay (accounts payable and some activities in procurement); certain activities in business analysis and general accounting; and IT applications development and support, including an SAP upgrade. Genpact will provide services from its centers in Juarez, Mexico; Cluj, Romania; and Kolkata, India.

Hercules is a \$2 billion multinational manufacturer of specialty chemicals for making a variety of products for home, office and industrial markets.

“We are pleased that a multinational client like Hercules has chosen Genpact,” said Genpact Executive Vice President Tiger Tyagarajan. “We believe our strong focus on Lean Six Sigma process improvement and efficiencies, along with our global footprint, makes Genpact well suited for Hercules.

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## **About Genpact**

Genpact manages business processes for companies around the world. The company combines process expertise, information technology and analytical capabilities with operational insight and experience in diverse industries to provide a wide range of services using its global delivery platform. Genpact helps companies improve the ways in which they do business by applying Six Sigma and Lean principles plus technology to continuously improve their business processes. Genpact operates service delivery centers in India, China, Hungary, Mexico, the Philippines, the Netherlands, Romania, Spain and the United States. For more info: [www.genpact.com](http://www.genpact.com).

## **About Hercules**

Hercules (NYSE: HPC), based in Wilmington, Delaware, manufactures and markets chemical specialties globally for making a variety of products for home, office and industrial markets. The company was established in 1912 and serves clients around the globe. For more info: [www.herc.com](http://www.herc.com).

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