

## Genpact Recognized Among Top 100 Global Supply Chain Service Providers

*End-to-End Innovative and Smart Enterprise Processes (SEP<sup>SM</sup>) Approach to Optimizing Clients' Supply Chains Cited As a Key Differentiator*

**NEW YORK, May 25, 2010** – Genpact Limited (NYSE: G), a global leader in business process and technology management, was included on the 2010 Supply & Demand Chain Executive (SDCE) 100 list of leading supply chain solution and service providers. Genpact joins a select group of providers named as leading supply and demand chain innovators who are helping their clients transform their supply chain operations and prepare for future economic recovery-driven growth.

Genpact has been helping to ensure supply chain excellence for its clients around the world for more than 10 years through its comprehensive and holistic methodology. Genpact's clients – including global multi-billion dollar companies in industries such as aviation, security, insurance, energy, healthcare, logistics, and engineering – have realized increased cash flows, optimized working capital, improved customer service and faster time to market for their products.

"In today's economy, companies can no longer afford a 'quick-fix' approach to mending broken processes that produce short-term gains," noted **Andrew K. Reese**, editor of *Supply & Demand Chain Executive*. "Genpact's focus on root causes and holistic, end-to-end approach to improving the supply chain based on Six Sigma and Lean, and its Smart Enterprise Processes (SEP<sup>SM</sup>) methodology for managing business processes, helps ensure 'one-time' fixes that improve the effectiveness as well as the efficiency of the supply chain. Based on the results Genpact has achieved with its clients, we are pleased to include them in this year's Supply & Demand Chain Executive 100."

Genpact boasts an experienced workforce of supply chain and procurement services professionals across the globe that collectively hold domain expertise in more than 10 vertical markets. These experts combine Lean and Six Sigma methodologies with strong process execution, analytics, reengineering, and both proprietary and third-party technologies to help client organizations significantly improve supply chain performance and effectiveness. Genpact's supply chain services manage over \$2 billion in inventory and forecasting for over 500,000 stock-keeping units (SKUs) across industries, more than \$15 billion in spend implemented over 12,000 supplier contracts, and more than 2.5 million purchasing transactions and 8 million invoices.

“Many organizations have been struggling with inaccurate demand forecasts, huge inventory build-ups, high material acquisition and logistics costs and customer dissatisfaction. These supply chain inefficiencies have a significant effect on the organizations’ cash flow, and ultimately their competitiveness and profitability,” said **Navanit Samaiyar**, senior vice president, Procurement and Supply Chain Operations, Genpact and a thought leader in SDCEs 2010 ‘Provider Pros to Know’.

“Genpact takes an enterprise-wide view of supply chain improvements rather than a narrow view of individual functions to bring in 2-5x higher business impact to our clients. We are honored to be recognized as a supply chain services innovator based on our commitment to our clients’ supply chain effectiveness,” he added.

### **About Supply & Demand Chain Executive Magazine**

*Supply & Demand Chain Executive* Magazine, the executive's user manual for successful supply and demand chain transformation, recently published its ninth-annual listing of the Supply & Demand Chain Executive 100. This year the magazine focused the criteria for its "100" feature on supply chain excellence and preparing the supply chain for the post-recessionary return to growth. Final recipients are featured in the cover story of the May/June 2010 issue of *Supply & Demand Chain Executive*, as well as online at [www.SDCExec.com](http://www.SDCExec.com).

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### **About Genpact**

Genpact is a global leader in business process and technology management, offering a broad portfolio of enterprise and industry-specific services. The company manages over 3,000 processes for more than 400 clients worldwide. Putting process in the forefront, Genpact couples its deep process knowledge and insights with focused IT capabilities, targeted analytics and pragmatic reengineering to deliver comprehensive solutions for clients. Lean and Six Sigma are an integral part of Genpact’s culture and Genpact views the management of business processes as a science. Genpact has developed Smart Enterprise Processes (SEP<sup>SM</sup>), a groundbreaking, rigorously scientific methodology for managing business processes, which focuses on optimizing process effectiveness in addition to efficiency to deliver superior business outcomes. Services are seamlessly delivered from a global network of centers to meet a client’s business objectives, cultural and language needs and cost reduction goals. Learn more at [www.genpact.com](http://www.genpact.com).

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