

Twin Honors Awarded to Genpact Chief Technology Officer, SV Ramana, in New Dun & Bradstreet Recognition

S V Ramana Wins 'Best CTO - Delivery Excellence' & 'Overall CTO Award in ITES and BPO Sector'

GURGAON, India – June 7, 2010 – Genpact Limited (NYSE: G), a global leader in business process and technology management, has been recognized for outstanding technology performance by Dun & Bradstreet (D&B) through the achievements of Genpact's Chief Technology Officer (CTO) S V Ramana. D&B announced the winners of its first-ever CTO Award 2009 program and awarded Genpact's Ramana the "Best CTO - Delivery Excellence" and "Overall CTO Award for the Sector - ITES/BPO."

A 23-year veteran of the IT industry who has been Genpact's CTO for three years, Ramana has played a critical role in ensuring that the company's IT organization has scaled to its business growth – all while increasing cost savings and productivity. Ramana and the Genpact IT team have implemented virtualization programs for servers, storage, networks and desktops, as well as consolidation of IT assets resulting in a significant reduction of total cost of ownership. In addition, the IT team drove several green IT initiatives such as CPU/monitor sleep mode, duplex/economy mode printing, lower power consumption monitors, optimized cooling for data centers, deployment of high-definition video conferencing units to save travel costs and fuel, and storage de-duplication to optimize the utilization.

Ramana has directed the deployment and adoption of latest technology tools from leading companies, as well as the development of proprietary platforms that make Genpact's business processes – and those of its clients – more effective and secure. In addition, the Genpact IT team has developed several solutions to improve productivity in the areas of Order to Cash, Procurement to Payment, Record to Report, Collections, and Mortgage with tools such as Automated Work Flow, Optical Character Reader (OCR), Electronic Invoice Presentation and Payment.

Ramana also serves as the founding president of the Other Service Providers Association of India (OSPAI). As part of this effort, he has worked closely with the Department of Telecommunication, Government of India effecting several industry-friendly policy changes, including the "Work From Home Agent Concept."

“This recognition from Dun & Bradstreet of the CTO function shows the value the role brings to the business world today,” said **NV ‘Tiger’ Tyagarajan**, chief operating officer of Genpact. SV Ramana is one of our key leaders, all of whom strive every day to bring thought leadership and drive innovation to the business processes we deliver for our clients. The only measure of success for us is real business impact delivered to our clients.”

The CTO 2009 Award is an effort by D&B to identify and applaud the outstanding performance of a CTO, CIO or IT head who has taken initiatives and achieved breakthrough results for their company through IT innovation. The award focuses on any significant IT initiatives taken by individuals who have helped to bring out a remarkable improvement either in process, delivery model and/or new business idea for their respective companies. The award winners were judged by a panel of experts from the IT industry in India. The nominations received by D&B were segregated by a total of seven industry sectors.

The award was presented on Thursday, 3rd June, 2010 at The Leela Palace, Kempinski in Bangalore. As part of this initiative, Dun & Bradstreet also debuted its *CTO Black Book 2009* publication during the event. For more information, please visit <http://www.dnb.co.in/>.

About Genpact

Genpact is a global leader in business process and technology management, offering a broad portfolio of enterprise and industry-specific services. The company manages over 3,000 processes for more than 400 clients worldwide. Putting process in the forefront, Genpact couples its deep process knowledge and insights with focused IT capabilities, targeted analytics and pragmatic reengineering to deliver comprehensive solutions for clients. Lean and Six Sigma are an integral part of Genpact’s culture and Genpact views the management of business processes as a science. Genpact has developed Smart Enterprise Processes (SEPSM), a groundbreaking, rigorously scientific methodology for managing business processes, which focuses on optimizing process effectiveness in addition to efficiency to deliver superior business outcomes. Services are seamlessly delivered from a global network of centers to meet a client’s business objectives, cultural and language needs and cost reduction goals. Learn more at www.genpact.com.

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