



Her Excellency, President Gloria Macapagal-Arroyo inaugurates the Genpact Business Services and Technology Center

Philippines, Manila, November 22, 2006 – Her Excellency, Gloria Macapagal-Arroyo today inaugurated the Genpact global operations center in the Philippines. Earlier this year, Genpact opened its center in Filinvest Corporate City, Alabang, Muntinlupa, Philippines.

The 5,400 sq. meter facility houses 200 professionals in the Alabang suburb of Manila who are trained to provide finance & accounting services, customer-service support, collections, and IT services to Genpact's increasing roster of global clients. Alabang is Genpact's 25th global operations center. Others are located in India, China, Hungary, Romania, the United States, Poland and Mexico.

Speaking on the occasion, Genpact Senior Vice President Rakesh Chopra said, "We are extremely grateful to the Government of the Philippines for the support extended to Genpact as an investor in the country. The center plays a critical role in helping us realize our vision to build Genpact into the global leader for technology-enabled business-process services."

Mr. Chopra added, "With a strong infrastructure, top talent and tremendous government support, we see Philippines providing a huge opportunity for the Indian BPO/ ITES sector. Also, with English being the primary business language, we believe that the Philippines is a perfect complement to the services we provide to our global clients."

Genpact expects to hire approximately 150 professionals and trained graduates in the Philippines this year. The Alabang facility has a capacity for 800 associates, and Genpact employment in the Philippines could reach 2,000 to 3,000 over the next several years.

College graduates with financial-services, customer-service or IT skills can send an e-mail along with their resume to philippines.careers@genpact.com to inquire about employment opportunities.

About Genpact

Genpact drives process improvements to help global enterprises improve their revenue, margins, speed, and customer relationships. Principally owned by GE, General Atlantic, and Oak Hill Capital Partners, Genpact has 26,000 highly skilled associates specialized by industry (banking/finance, insurance, manufacturing, transportation, automotive, and business services) and by the impact areas they serve (finance & accounting, sales & marketing analytics, customer service, financial services collections & operations, supply chain & procurement services, aftermarket services, information technology services, and enterprise application services & program management). With a direct sales network spanning Europe, North America and Asia, Genpact has operations centres across India as well as in China, Hungary, the Philippines, Romania, the United States, Poland and Mexico. For more info: www.genpact.com

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