



## PRODUCT OVERVIEW

# Genpact Contract Assistant - to understand your data, and deliver insights

The problem: Too many documents from too many sources - and too many workers involved

*Most large companies still have workers who manually input orders and documents. That's time-consuming and error-prone. People must apply business rules and validations to unstructured content to find relevant data - an expensive, inefficient and error-prone process.*

*What's more, because orders arrive in many different formats and channels - via email, offline, or through call centers and other portals - it's hard to integrate them into the system. That's especially a problem after mergers and acquisitions if regional offices aren't using the same technologies as head office or are otherwise not well aligned.*

Automation with interpretation can help. For one thing, it simplifies compliance and decision making. But just as important, it generates value in a very short time because it's a source of data that can deliver real insights.

## The solution: Genpact Contract Assistant

Genpact Contract Assistant processes unstructured and semi-structured content from disparate data sources. It can also review documents for information, create a document checklist, and update the master data as needed. Contract Assistant is powered by Genpact

Cora, our AI-based platform that accelerates digital transformation for enterprises.

Using patented data-extraction capabilities, including natural language processing (NLP) and natural language generation (NLG), Genpact Contract Assistant reads, understands, extracts, and interprets documents for processing and reconciliation. Once data extraction is complete, it then applies specific validations and business rules to quality check the documents before passing them on to the reporting engine. Exceptions move to a queue for knowledge workers to manage and resolve effectively and also assist the system to learn and react during similar scenarios in future, minimizing human effort and increasing accuracy.

### Key features:

Module	Functionality
<b>Application and Process Update</b>	<ul style="list-style-type: none"> <li>• Simple, powerful user interface (UI)</li> <li>• Uploading, processing, and extraction output with real-time processing updates</li> <li>• Dynamic notifications, combined with powerful search and visualization capabilities</li> </ul>
<b>Intelligent Extraction</b>	<ul style="list-style-type: none"> <li>• Extraction accuracy and completeness indicators</li> <li>• Auto-extraction of key attributes and other contract details</li> </ul>
<b>Assisted Learning</b>	<ul style="list-style-type: none"> <li>• Automated bifurcation between identified and unidentified topics</li> <li>• UI-enabled assisted learning for new and existing Contracts templates</li> </ul>
<b>Intelligent Interpretation</b>	<ul style="list-style-type: none"> <li>• Interpretation of predefined attributes to help make informed business decisions</li> </ul>
<b>Out-of-Box Templates</b>	<ul style="list-style-type: none"> <li>• Production-ready contract templates for common use cases</li> <li>• Enabling importing of new contracts types</li> <li>• Generic process to quickly onboard any contract templates</li> </ul>
<b>Dashboard, Notifications, and More</b>	<ul style="list-style-type: none"> <li>• Traceability of extracted information</li> <li>• Configurable dashboards and visualizations for control of all contracts</li> <li>• Custom search and real-time notifications</li> </ul>

## Potential impact

- Handling time reduced by 50%-70%
- Increased productivity and ease of scaling up operations
- Significant quality improvement and continuous machine learning reduce exceptions that call for human intervention

## Why Genpact

For Fortune 1000 enterprises looking to drive digital transformation, Genpact AI solutions deliver a distinct competitive advantage. Genpact AI solutions integrate deep domain knowledge with leading AI technology and services for significant business value creation and accelerated digital transformations.

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### About Genpact

Genpact (NYSE: G) is a global professional services firm that makes business transformation real. We drive digital-led innovation and digitally-enabled intelligent operations for our clients, guided by our experience running thousands of processes for hundreds of Global Fortune 500 companies. We think with design, dream in digital, and solve problems with data and analytics. We obsess over operations and focus on the details - all 78,000+ of us. From New York to New Delhi and more than 20 countries in between, Genpact has the end-to-end expertise to connect every dot, reimagine every process, and reinvent companies' ways of working. We know that rethinking each step from start to finish will create better business outcomes. Whatever it is, we'll be there with you - putting data and digital to work to create bold, lasting results - because transformation happens here, at Genpact.com.

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