

Genpact Adds to Leadership Team to Support Future Onshore and Emerging Market Growth

Scott McConnell to lead Americas region and Vishal Pandit to lead operations in Middle East

NEW YORK, September 30, 2010 – Genpact Limited (NYSE: G), a global leader in business process and technology management, today announced the appointment of Scott McConnell as senior vice president and operating leader for the Americas region and Vishal Pandit in a newly-created role as senior vice president for the Middle East region. These strategic appointments support the company's plan for driving growth in the respective regions and continuing to expand its services for its clients around the world.

McConnell rejoins Genpact, where he successfully led the insurance practice for North America several years ago. In his new role, he will work to expand Genpact's onshore capabilities in the U.S. and nearshore delivery centers in Mexico and Guatemala. As the Middle East is one of the fastest-growing emerging markets in the world and has been diversifying beyond its oil-based economy, Pandit will build a strategy to help Genpact develop a strong footprint in this region. He will work closely with other Genpact business leaders to build client relationships within targeted industry sectors in the Middle East.

In welcoming McConnell and Pandit to the management team, **Genpact President and CEO Pramod Bhasin** said, "It's never been a more critical time for us to ensure long-term sustainable value for our clients and to strengthen our position in the market. With their proven leadership skills, global perspective and vision, Scott and Vishal are key to driving the strategy in these important regions so that we can further drive operational effectiveness for our clients in this ever-changing economic climate."

With a career spanning more than 20 years, McConnell has extensive experience in business development, consulting and the development of strategic relationships with Fortune 100 companies. He most recently joins Genpact from Xchanging where he was the head of sales for the

Americas region. In his prior roles, he was also a partner with Ernst & Young and held leadership positions at EDS and IBM. Based in the Chicago area, McConnell holds both a master's in business administration and a master's of science in industrial engineering from the University of Miami, in addition to a bachelor's of science in electrical engineering from the Georgia Institute of Technology.

Pandit brings more than 25 years of operations, business development and strategic business expansion experience to Genpact, including leadership roles in GE businesses. Most notably, he was the president & CEO for GE Money in the India region between 2001 and 2008, where he was responsible for growing the business profitably by more than 40 percent per year in an extremely competitive market. Pandit joins Genpact most recently from Hewitt Associates where he was responsible for driving growth in their consulting business in the India, South Asia and Middle East markets. He played a key role in leading the aggressive growth of their HR consultancy business and developing a multi-solution portfolio to expand their presence in these markets. A certified Black Belt, Pandit has a master's in business administration from the Faculty of Management Studies, Delhi. He will be based in Dubai.

About Genpact

Genpact is a global leader in business process and technology management, offering a broad portfolio of enterprise and industry-specific services. The company manages over 4,000 processes for more than 400 clients worldwide. Putting process in the forefront, Genpact couples its deep process knowledge and insights with focused IT capabilities, targeted analytics and pragmatic reengineering to deliver comprehensive solutions for clients. Lean and Six Sigma are an integral part of Genpact's culture and Genpact views the management of business processes as a science. Genpact has developed Smart Enterprise Processes (SEPSM), a groundbreaking, rigorously scientific methodology for managing business processes, which focuses on optimizing process effectiveness in addition to efficiency to deliver superior business outcomes. Services are seamlessly delivered from a global network of centers to meet a client's business objectives, cultural and language needs and cost reduction goals. Learn more at www.genpact.com.

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